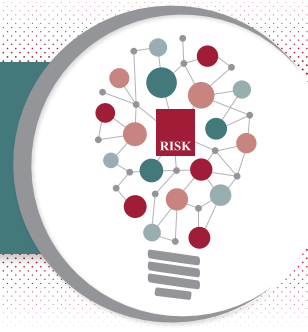


# 2021 MMRMA RISK MANAGEMENT VIRTUAL LEARNING LAB



## THURSDAY: MARCH 4, 2021

8:45–

9:00 am Log-in

9:00–

10:00 am **Ethics**  
Ercell Charles, Mentor Performance Systems

As the world becomes more complex and technical each day, the ability to align to organizational and individual values and morals becomes more important than ever. What organizations do each day becomes part of their daily processes; how they accomplish these things and work together becomes their principles, which are founded on their ethics. This workshop takes a deeper look into how ethics, morals, and values play a significant role in an organization's success.

10:00 am **Break**

10:15– **Culture Management in a Digital Age**

11:15 am Jamie Notter, Co-Founder & Growth Strategist, PROPEL

There is a saying in the culture business: you either have a culture by design, or a culture by default (and you can probably guess which one is more effective). Even before the pandemic, managing your culture in the digital age meant going beyond parties and perks, and now that we're constantly adjusting to new levels of remoteness in our workforce, intentional culture management has become even more important. In this session, culture expert Jamie Notter takes some of the mystery out of culture management and culture change, and will provide concrete strategies for adjusting your culture to meet the needs of today's changing environment.

11:15 am **Break**

11:30 am– **Rockin' Your Leadership:**

12:30 pm **The 3 Beats That Will Attract Retain and Inspire Your Team**

Amelia Mimi Brown,  
National Leadership Development Speaker

Music is a universal language that brings people together. What do you think of when asked to recall a time when you felt pumped up and inspired? What song comes to mind? Our connection to music is undeniably magnetic; it connects, inspires, and reminds us of our purpose, power, and potential. Exceptional leaders strive to do the same. From Mozart To Motown, Hip Hop to Heavy Metal, and Disco to Pop, Mimi uses a vast array of musical genres to illustrate the link between music and leadership.

## FUTURE LEARNING LABS:

**APRIL 22, 2021, 9:00 AM**

**Ransomware Attacks:  
How to Prevent & Respond**

Stuart Panensky, Esq., FisherBroyles, LLP

**MAY 25, 2021, 9:00 AM**

**Enhancing Communities Using the  
Internet of Things (IoT) Solutions**

Tony Batalla, Chief Technology Officer  
City of San Leandro, CA

**JUNE 22, 2021, 9:00 AM**

**Incident Reporting Done Right**

Craig Manser, Regional Risk Manager,  
Ibex Insurance Agency; Tim McClorey, Regional Risk  
Manager, MMRMA; and Samantha Heraud, Esq.,  
MMRMA Senior Claims Attorney

**JULY 20, 2021, 9:00 AM**

**The Effects of Climate Change and  
How to Safeguard Your Community**

Andy Read, VP, Public Sector Practice,  
Guy Carpenter

**RISK**

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